

## MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

## **GENERAL INFORMATION**

## **Requestor Name and Address**

MATTHEW HAMMIT, M.D. 13635 MICHEL RD TOMBALL, TX 77375

Respondent Name

AMERICAN ZURICH INSURANCE CO

**MFDR Tracking Number** 

M4-11-0086-01

Carrier's Austin Representative Box

Box Number 19

**MFDR Date Received** 

SEPTEMBER 7, 2010

## REQUESTOR'S POSITION SUMMARY

**Requestor's Position Summary:** "We followed all the work comp guidelines correctly and should be paid for the

services.'

Amount in Dispute: \$1,017.43

### RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The carrier disputed reimbursement for date of service April 20, 2010 on the basis that the healthcare services provided by the provider were not medically reasonable or necessary...The provider also failed to request an IRO in the form and manner required by the rules. It appears that the provider received the carrier's EOB pertaining to the request for reconsideration or about July 19, 2010. Since the provider did not submit a requestor for an IRO within 45 days, its request for medical dispute resolution is not timely."

Response Submitted by: Flahive, Ogden & Latson, P.O. Box 13367, Austin, TX 78711

# **SUMMARY OF FINDINGS**

| Dates of Service | Disputed Services                                      | Amount In Dispute | Amount Due |
|------------------|--|-------------------|------------|
| April 20, 2010   | 99204, 73610-RT, 73630-RT, L4360-RT                    | \$1,017.43        | \$0.00     |
| May 13, 2010     | CPT code(s) not included on Table of Disputed Services |                   |            |

## FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

#### **Background**

- 1. 28 Texas Administrative Code §133.305 sets forth general provisions regarding dispute of medical bills.
- 2. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 3. 28 Texas Administrative Code §133.308 sets out the procedures for requesting review by an Independent Review Organization (IRO).

- 4. This request for medical fee dispute resolution was received by the Division on September 7, 2010.
- 5. The services in dispute were reduced/denied by the respondent with the following reason codes: Explanation of benefits dated July 13, 2010
  - 283- Based on a peer review, payment is denied because the treatment(s)/service (s) is medically unreasonable/unnecessary.
  - 770 Complex bill review
  - W1 Workers' Compensation state fee schedule adjustment.

Explanation of benefits dated May 12, 2010

- 283- Based on a peer review, payment is denied because the treatment(s)/service (s) is medically unreasonable/unnecessary.
- 770 Complex bill review
- W1 Workers' Compensation state fee schedule adjustment.

## <u>Issues</u>

- 1. Was the request for medical fee dispute resolution filed in accordance with 28 Texas Administrative Code §133.305 and §133.307?
- 2. Are the disputed services eligible for medical fee dispute resolution under 28 Texas Administrative Code §133.307?

## **Findings**

- 1. 28 Texas Administrative Code §133.305(a)(4) defines a medical fee dispute as a dispute that involves an amount of payment for non-network health care rendered to an injured employee (employee) for health care determined to be medically necessary and appropriate for treatment of that employee's compensable injury. 28 Texas Administrative Code §133.305(b) requires that "If a dispute regarding compensability, extent of injury, liability, or medical necessity exists for the same service for which there is a medical fee dispute, the disputes regarding compensability, extent of injury, liability or medical necessity shall be resolved prior to the submission of a medical fee dispute for the same services in accordance with Labor Code §413.031 and 408.021." 28 Texas Administrative Code §133.307(e)(3)(G) requires that if the request contains an unresolved adverse determination of medical necessity, the Division shall notify the parties of the review requirements pursuant to §133.308 of this subchapter (relating to MDR by Independent Review Organizations) and will dismiss the request in accordance with the process outlined in §133.305 of this subchapter (relating to MDR--General). The appropriate dispute process for unresolved issues of medical necessity requires the filing of a request for review by an Independent Review Organization (IRO) pursuant to 28 Texas Administrative Code §133.308 prior to requesting medical fee dispute resolution. Review of the submitted documentation finds that there are unresolved issues of medical necessity for the same service(s) for which there is a medical fee dispute. No documentation was submitted to support that the issue(s) of medical necessity have been resolved prior to the filing of the request for medical fee dispute resolution.
- 2. The requestor has failed to support that the services are eligible for medical fee dispute resolution pursuant to 28 Texas Administrative Code §133.307.

## **Conclusion**

For the reasons stated above, the requestor has failed to establish that the respondent's denial of payment reasons concerning medical necessity have been resolved through the required dispute resolution process as set forth in Texas Labor Code Chapter 413 prior to the submission of a medical fee dispute request for the same services. Therefore, medical fee dispute resolution staff has no authority to consider and/or order any payment in this medical fee dispute. As a result, no amount is ordered.

#### **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the services in dispute.

# **Authorized Signature**

|           |  | 01/18/2013 |
|-----------|--|------------|
| Signature | Medical Fee Dispute Resolution Officer | Date       |

## YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.